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**SOLUTIONS**

**Feb 2022**



# **Participation and Inclusion**



[WWW.17SOLUTIONS.COM.AU](http://WWW.17SOLUTIONS.COM.AU)

# Participation and Inclusion

It's important you are supported to do the things in your community you want to do and to join in the activities you choose.

We work with you to ensure you feel included in decisions about how you connect with your community and to have relationships with the people you choose.

This means:

- we provide you with information, training and support to participate in things of interest to you, such as employment, education opportunities (e.g. TAFE), sporting facilities, social and recreational clubs, cultural and/or spiritual organisations
- we try to make sure that the information we give you about what is available, any access or entry conditions including costs, is provided to you in easily understood terms and is up to date
- with your consent, we build and maintain links with other providers and community services to minimise any barriers to you participating and achieving your goals
- we monitor your safety and wellbeing while participating in community activities.

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## ADVOCACY

17 Solutions Pty Ltd respects your right to have independence and to participate in decisions affecting your life. We support you to make informed choices, to take risks and to learn from new experiences in an environment where you feel safe to do so.

You may choose to involve another person to help you make decisions and to understand what is happening. This person is your advocate and they can represent you at any time. You may choose a member of your family, a friend, or someone from a service who provides an advocate to act on your behalf.

If needed, we can support you in choosing an advocate. You may choose to have an advocate present during meetings or assessments, when developing your plan, or for communicating with us including for feedback or complaints. We accept and respect an advocate representing your interests.



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